# Putnička agencija Meet Bosnia - Sarajevo: Full Day Study Tour to Srebrenica Memorial Complex

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| --- | --- |
| **Location:** Sarajevo, Bosnia and Herzegovina  **Category:** Tours & Sightseeing  **Currency:** EUR  **Language:** English  **TimeZone:** Europe/Sarajevo  **Duration:** 10.0 hours | **Magpie Product Code:** BGWEXY  **Company Website:** meetbosnia.com  **Primary Contact:** Putnička agencija Meet Bosnia  **Email:** info@meetbosnia.com |

**Highlights:**

- Understand Bosnia's 90s war.

- Guided tour to Srebrenica.

- Survivor stories in Srebrenica.

- Witness Europe's worst atrocity dot

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**Description Summary:**

Uncover the dark truths of the Srebrenica genocide on a guided tour from Sarajevo. Learn about the horrific acts of ethnic cleansing in the 90s.

**Description:**

If you want to find out more about the war in Bosnia in the 90’s and understand what was happening in those tough four years, you should visit Srebrenica – a place where the worst atrocity in Europe since the end of World War II happened. This terrible act of ethnical cleansing, defined as an act of genocide and recognized as such by by The American Congress and The European Parliament, will certainly change your perciption of the war you might have had before visiting Srebrenica. Tour in Srebrenica covers many tragic stories and after meeting the survivor of Srebrenica genocide your perspective of this human tragedy will certainly affect you and will probably change the perception you had about it in a way.

**Inclusions:**

Driver/guide

Professional guide

Hotel pickup and drop-off

Driver/guide

Professional guide

Hotel pickup and drop-off

**Exclusions:**

Food and drinks

Food and drinks

**Know Before You Book:**

- Duration: 10h

- Mobile tickets accepted

- Instant confirmation

**Know Before You Go:**

- A private tour can be organized on request

- Tour can be customized on request

- Minimum required number of people for the tour is 2

**Booking Cut-off:**
8
hours
before start time

### Locations:

**Pickup:**
none

**Starts Notes:**
Traveler pickup is offered.We will advise pick-up details (the exact time and pick-up point) in an email we send after we receive your booking. Meet Bosnia Travel - Sarajevo Tours, Days Out, Excursions and Activities, Gazi Husrev begova 75 at crossroad of Mula Mustafa Baseskija and, Gazi Husrev-begova, Sarajevo 71000, Bosnia and Herzegovina
Our office is located at Gazi Husrev begova 75 (on the crossroad of Gazi Husrev begova street and Mula Mustafe Bašeskije street).Hotel pickup is offered. View the hotel list on our checkout page to see if yours is included among the pickup points.

**Type:**
Starts location

**Address:**
at crossroad of, Gazi Husrev begova 75, Mula Mustafe Bašeskije and, Sarajevo 71000, Velika Avlija br. 14, Sarajevo, Bosnia & Herzegovina, 71000, BA

**Type:**
Ends location

**Address:**
at crossroad of, Gazi Husrev begova 75, Mula Mustafe Bašeskije and, Sarajevo 71000, Velika Avlija br. 14, Sarajevo, Bosnia & Herzegovina, 71000, BA

**Type:**
Business Address location

**Address:**
Meet Bosnia Tours - Sarajevo Tours, Days Out, Excursions and Activities, at crossroad of, Mula Mustafe Bašeskije, Sarajevo, Bosnia and Herzegovina

**Type:**
Meeting Point location

**Address:**
Meet Bosnia Tours - Sarajevo Tours, Days Out, Excursions and Activities, at crossroad of, Mula Mustafe Bašeskije, Sarajevo, Bosnia and Herzegovina

**Instant Confirmation:**
Yes

**Trip difficulty:**
Easy

### Cancellation

**Cancellation Policy:**
standard

**Cancellation Cut-off:**
24
hours

**Cancellation Notes:**
For a full refund, cancel at least 24 hours in advance of the start date of the experience.

**Options:**

### Pricing

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sarajevo to Srebrenica Study Tour** |  | **Retail** | **NET** | **%** | **Min Rate** |
| 60 | 18-64 years |  |  |  |  |
| 60 | 5-11 years |  |  |  |  |
| 60 | 12-17 years |  |  |  |  |
| 0 | 0-4 years |  |  |  |  |
| 60 | 65-120 years |  |  |  |  |

### Other Information

**Terms and Conditions**

TERMS AND CONDITIONS
  
This document sets forth the terms and conditions governing the use of the Meet Bosnia d.o.o. website and the provision of our travel agency and tour services. By accessing our website or engaging in any of our services, you expressly agree to comply with and be bound by these terms and conditions. If you disagree with these terms and conditions, please refrain from using our website or booking our services.

1. Company Information

Meet Bosnia d.o.o.
  
Registered Address: Gazi Husrev begova 75
  
Email: info@meetbosnia.com
  
Phone: +387 61 240 286

2. Scope of Services//

Meet Bosnia d.o.o. operates as a reputable travel agency and tour services provider, specializing in organizing and facilitating travel experiences in Bosnia and Herzegovina and the broader Balkans region. Our comprehensive range of services includes guided tours, cultural activities, transportation arrangements, and other related services designed to enhance your travel experience.

3. Booking and Payment

a. Booking Process: We have partnered with a trusted third-party service to handle our booking process. Upon initiating a booking, you will be redirected to a secure platform to complete the reservation.

b. Deposit Requirements: At Meet Bosnia, we do not impose any deposit requirements for bookings. However, please note that some services may necessitate pre-payment or require different payment terms, which will be communicated during the booking process.

c. Payment Methods: We accept various payment methods, including major credit cards such as Mastercard®, Maestro®, and Visa. Additionally, we provide a pay-on-arrival option for added convenience.

d. Cancellation and Refunds: Cancellation and refund policies are specific to each tour or service and are outlined in the respective tour or service description. Reviewing the cancellation and refund policy applicable to your chosen booking before making a reservation is essential.

4. Creditcard purchase security statement

The confidentiality of your information is protected and secured by using TLS encryption. Pages for web payment are secured by using Secure Socket Layer (SSL) protocol with 128-bit data encryption. SSL encryption is a data coding procedure for the prevention of unauthorized access during data transfer.

This enables a secure data transfer and prevents unauthorized data access during communication between the user and Monri WebPay Payment Gateway and vice versa.

Monri WebPay Payment Gateway and financial institutions exchange data using their virtual private network (VPN) which is also protected from unauthorized access.

Monri Payments is PCI DSS Level 1 certified payment service provider.

Credit card numbers are not stored by Merchants and are not available to unauthorized personnel.

5. Currency conversion statement

All payments will be affected in BAM currency. The amount your credit card account will be charged for is obtained through the conversion according to the current exchange rate of the local National bank. When charging your credit card, the same amount is converted into your local currency according to the exchange rate of credit card associations. As a result of this conversion, there is a possibility of a slight difference from the original price stated on our website.

6. Personal data gathering and protection statement

We are committed to providing the service of protecting our customer’s data in a way that we collect only essential basic information about our buyers that are necessary for fulfilling our obligations. We also inform our customers about how we collect information and regularly give customers an option about how their information will be used, including the possibility to decide whether their name should be included or omitted from the lists used for marketing campaigns.

All user information is strictly guarded and is available only to the employees who need that information to complete the job.

All our employees and business partners are responsible to follow the principles of confidentiality protection.

7. Privacy Policy

The protection of your data is of utmost importance to us. Our Privacy Policy governs the collection, use, storage, and protection of your personal information when using our website or engaging in our services. To understand how we handle your data, please review our comprehensive Privacy Policy available at meetbosnia.com/privacy-policy/.

8. Intellectual Property Rights

All content displayed on the Meet Bosnia website, including text, images, logos, and trademarks, is the exclusive intellectual property of Meet Bosnia d.o.o. and is protected by applicable intellectual property laws. Any unauthorized use, reproduction, or distribution of this content is strictly prohibited without our prior written consent.

9. Limitation of Liability

a. Disclaimer of Warranties: While we strive to provide accurate and up-to-date information, Meet Bosnia does not warrant or guarantee the completeness, reliability, or accuracy of any content, materials, or services provided on our website. All information and services are provided on an “as is” and “as available” basis without any representations or warranties of any kind, express or implied.

b. Limitation of Liability: In no event shall Meet Bosnia d.o.o., including its directors, officers, employees, agents, or affiliates, be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of or in connection with the use of our website or the provision of our services. This limitation of liability applies to all claims, whether based on contract, tort, strict liability, or any other legal theory, even if Meet Bosnia has been advised of the possibility of such damages.

c. Indemnification: You agree to indemnify, defend, and hold harmless Meet Bosnia d.o.o. and its directors, officers, employees, agents, or

affiliates from any claims, liabilities, damages, losses, costs, or expenses (including reasonable attorneys’ fees) arising out of or related to your use of our website or services, your violation of these terms and conditions, or your infringement of any intellectual property or other rights of any third party.

10. Governing Law and Jurisdiction

These terms and conditions shall be governed by and construed by the laws of Bosnia and Herzegovina. Any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts located in Sarajevo, Sarajevo Canton, Bosnia and Herzegovina.

11. Amendments and Modifications

Meet Bosnia d.o.o. reserves the right to modify, update, or amend these terms and conditions at any time without prior notice. Any changes will become effective immediately upon posting on our website. It is your responsibility to review these terms and conditions periodically for any updates. By continuing to use our website or engaging in our services after any modifications, you acknowledge and accept the revised terms and conditions.

12. Entire Agreement

These terms and conditions, together with our Privacy Policy, constitute the entire agreement between you and Meet Bosnia d.o.o. regarding the use of our website and the provision of our services, superseding any prior agreements or understandings, whether oral or written.

13. Severability

If any provision of these terms and conditions is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect to the extent permitted by law.

Contact Information

If you have any questions or concerns regarding these terms and conditions or our services, don’t hesitate to get in touch with us at:

Meet Bosnia d.o.o.

Address: Gazi Husrev begova 75

Email: info@meetbosnia.com

Phone: +387 61 240 286

These terms and conditions were last updated on 17.05.2023.

**FAQ**

**What time does Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo start?**

Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo will start at 8:00 AM.

**Which attractions will I visit with Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo?**

During this experience, places you will visit include:

**How much is Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo?**

Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo price starts from $70.56.

**What is the Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo cancellation policy?**

Srebrenica Genocide Memorial - Study Tour - Day Tour from Sarajevo cancellation policy: For a full refund, cancel at least 24 hours in advance of the start date of the experience.

**Confirmation necessary?**
Yes

**Redemption**
Your voucher will be collected or scanned on redemption