# Clio Muse Tours - Palace of Knossos: Skip-the-Line Ticket & Audio Tour

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**User:**

**Email:**

**Confirmation Type:**
Instant Confirmation

**Voucher Type:**
Your voucher will be collected or scanned on redemption

**Voucher Validity:**
minutes

**Product Title:**
Palace of Knossos: Skip-the-Line Ticket & Audio Tour

**Product Website:**

**Destination, City:**
Heraklion, Greece

**What is your product:**
Tours & Sightseeing

**Key Selling Points / Highlights:**

- Skip the line and enter Knossos with your pre-booked e-ticket

- Download, before your visit, a digital audio tour on your smartphone and immerse yourself into the fascinating world of Minoan Crete

- Meander through the corridors of King Minos’ palace and marvel at the exotic beauty of Minoan frescoes

- Gain valuable insight into the daily lives of ancient Cretans at your own pace

**Description:**

Enjoy an exciting visit to Knossos, Crete’s most famous historical attraction with a skip-the-line e-ticket, a compelling audio tour downloadable on your phone and a detailed map of the site. Visit the grand capital of Minoan Crete, located 5 km south of Heraklion, and see the evocative setting with the impressive ruins and the brightly-colored frescoes, come alive through an engaging narrative that sheds light upon various elements of Minoan culture.

It is an opportunity and a lifetime experience to visit the core of the Minoan life and the best-excavated palace of this era. You will discover the daily life and culture of the Minoans and relate to your surroundings in an original way.

**Language:**

English - Audio

**Group Size:**

**Start Times / Opening Hours:**
Opening Hours

**Duration:**
150.0 - minutes

**Start Location:**
none

**Address:**

**Starts Details (recognition):**

**How to get there:**

**Return Location:**
Same as Starting Address

**Currency:**
EUR

### Pricing

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Palace of Knossos e-Ticket and Audio Tour** |  | **Retail** | **NET** | **%** | **Min Rate** |
| Adult |  | 16.50 |  |  |  |

**Cut-off Time:**
minutes
Before start time

**Last Booking Date:**

**Accessibility - PWD:**

**Accessibility - Seniors, Pregnant Women, Medical Conditions:**
“Not recommended for: ”

**Food:**
No

**What to Bring:**

**Free Cancellation Policy:**
standard

**Cut-off:**
24 hours

**Notes:**
Up to 24 hours before the beginning of the activity: full refund
Less than 24 hours before the beginning of the activity or no-show: no refund

### Additional Information (Customers):

**Inclusions:**

Adult entry ticket

Self-guided audio tour for your smartphone (Android & iOS) in English

Offline content (text, audio narration and maps)

Activation link to access your audio tour

**Exclusions:**

Live Guide

Smartphone or headphones

Food and drinks

Transportation

**Know Before You Book:**

- This is a combination of a skip-the-line e-ticket for Knossos & a downloadable self-guided audio tour for your smartphone

- No live guide will accompany you. No AR/VR is included

- After booking, you will receive an email from the local supplier, Clio Muse Tours, with further instructions for your tickets and the audio tour. Please check your email spam folder as well

- Booking requests received between 10.00 pm - 7.59 am will be served the next morning from 8.00 am.

- An Android or iOS smartphone is required.

- The audio tour is not compatible with Windows Phones, iPhone 5/5C or older, iPod Touch 5th generation or older, iPad 4th generation or older, iPad Mini 1st generation

- Please ensure you have enough storage space (100-150 MB)

- EU citizens aged 0-25 years old, are entitled to have free admission tickets.

- From 1st of April to 31st of October Non-EU citizens, between 6 to 25 years old are entitled to 50% reduced admission.

- From 1st of April to 31st of October senior citizens over 65 from Greece or other EU member-states and the European Economic Area, are entitled to 50% reduced admission.

- Free/reduced admission tickets do not have skip the line privileges and can only be acquired at the ticket booth on-site.

**Know Before You Go:**

- Due to the touristic affluence, it is advised to start your visit early in the morning.

- Please download the e-ticket and audio tour on your smartphone prior to your visit in order to enjoy it offline

- Skip the line and proceed to the validating machines to scan your ticket

- The audio tour can be used anytime, online or offline. Use your headphones to best enjoy it

- The archaeological site of Knossos is extensive and open so the visitors should wear comfortable shoes and sunscreen and take a hat and a bottle of water

- The site is not wheelchair accessible

- The archaeological site of Knossos is open: from 1st April until 31 October daily: 08:00 - 20:00 and from 1st November until 31 March daily:08:00- 17:00

**Additional info:**

Not wheelchair accessible, This is a combination of a downloadable self-guided audio tour for your smartphone (accessible through our app) and an entry ticket for the Knossos., No live guide or meeting point provide, You will receive an email from the local supplier with important ticket & audio instructions., An Android (version 5.0 and later) or iOS smartphone is required. The audio tour is not compatible with Windows Phones, iPhone 5/5C or older, iPod Touch 5th generation or older, iPad 4th generation or older, iPad Mini 1st generation, From 1st of April to 31st of October senior citizens over 65 from Greece or other EU member-states and the European Economic Area, upon presentation of their ID card or passport for verification of their age and country of origin., From 1st of April to 31st of October Non-EU citizens, between 6 to 25 years old, upon presentation of their passport, are entitled to 50% reduced admission. However, they have to wait in line., EU citizens aged 0-25 are entitled to have free admission tickets. However, they have to wait in line to show ID card or passport., Booking requests received between 17.00-8.59 am will be served the next morning from 9.00 am., You will need storage space on your phone (100-150 MB) , Viator voucher is not your entry ticket and is not accepted at the site, Download the ticket(s) & audio tour while on WiFi prior to your visit - no wifi/4G on-site, Tickets need to be either printed or downloaded on your phone. Ticket(s) will be sent 24 hours prior to your visit, Ensure that your smartphone is fully charged & that you bring your earphones, The archaeological site of Knossos is extensive and open so the visitors should wear comfortable shoes and sunscreen and take a hat and a bottle of water., The archaeological site of Knossos is open: from 1st April until 31 October daily: 08:00 - 20:00 and from 1st November until 31 March daily:08:00- 17:00 , Due to the touristic affluence, it is advised to start your visit early in the morning

Not recommended for: people with medical conditions

License or certification required: Drivers Licences

Required Information for Booking: : Full Names Each Traveler

**Health:**

From November 20th until December 6th, all visitors should provide a Covid-19 vaccination or immunity certificate at the entrance due to government restrictions.

Children from 4 to 17 years old must provide a parental/legal guardian declaration that the child has undertaken a self-test taken no longer than 24 hours.

**Health items:**

Face masks required for travelers in public areas, Face masks required for guides in public areas, Social distancing enforced throughout experience, Temperature checks for travelers upon arrival, Proof of COVID-19 vaccination required for travelers

**Is this experience private:**
No

**Multi-Day:**- No

**Trip difficulty:**
Moderate

**Additional Charges:**

### Other Information

**Voucher Info**

Your self-guided audio tour is now confirmed!
  
Viator voucher is not your entry ticket for the site.
  
Internet access is unavailable at Knossos Palace, so prior to your visit and while you have wifi access, download your e-ticket, app and audio tour for offline use.
  
Ensure your smartphone is fully charged & bring your headphones.
  
The tour begins just after the entrance to the archaeological site of Knossos (Knossos 714 09, Greece).

No live guide will escort you and no extra equipment (smartphone, headphones, etc.) will be provided.

In case you need any assistance, contact us at support@cliomuseapp.com

Enjoy!

**Confirmation necessary?**
No